



# Fiberon Consumer Pledge of Satisfaction

## Fiberon® Decking, Hidden Fasteners, Railing and Fencing 20-Year No Worry Limited Warranty

This warranty covers the following Fiberon decking, railing and fencing products made by Fiberon product for a period of twenty (20) years from date of the original consumer purchase from an authorized Fiberon product distributor.

Fiberon, LLC ("Warrantor") warrants the following **Decking, Fastener and Railing named below will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay** when used in conjunction with an above ground application in a residential structure, under normal residential use and is installed and maintained according to manufacturer's guidelines. Use of hidden fasteners, other than those branded or approved by Fiberon pose a cracking risk which is not covered by the Fiberon warranty. For best results and full warranty coverage, use only Fiberon branded or those approved hidden fasteners listed on our website, www.fiberondecking.com.

- Decking: **Fiberon Horizon™ Decking, Fiberon Tropics® Decking, Fiberon Professional Decking, Fiberon Docking and Fiberon Premium Grain Decking**
- Fasteners: **Fiberon Phantom Fastener, Fiberon Phantom II Fastener and Fiberon Hidden Fastener**
- Railing: **Fiberon Horizon Plus™ Railing, Fiberon Inspirations™ Railing and Fiberon Professional Railing**

Fiberon, LLC ("Warrantor") warrants that **Fiberon Fencing**, a system of pickets, rails and posts, **will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay** when used in normal residential applications and installed and maintained according to the manufacturer's instructions. Substitution of wood or other materials for any portion of the system will void this warranty. This warranty is only valid if the entire Fiberon system is used; posts, backer rails, and pickets.

Purchaser's sole remedy for any claim whatsoever arising out of the purchase, use, storage or possession of Fiberon products (whether such claim arises is contract, warranty, tort, strict liability or otherwise), including without limitation any claim that Fiberon products failed to perform as warranted above, shall be replaced with new Fiberon product in an amount equal to the volume of defective material as listed on the prorated warranty schedule. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but we do not guarantee an exact match as colors and designs will change. Warrantor may elect to refund the percentage of the original purchase price listed on the Prorated Warranty Schedule in lieu of replacing the product.

To obtain replacement, the original owner must send this warranty certificate, copy of original invoice and photos of the issue to the address at the bottom of this document. Such invoice must be from an authorized Fiberon product dealer or professional installer, and must show (1) the date of the purchase, and (2) that sufficient Fiberon product has been purchased to cover the number of lineal feet claimed to be damaged.

Warrantor shall not be liable for installation, removal or reinstallation costs or for any indirect, punitive, exemplary or consequential damages of any kind. Fiberon does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Fiberon products and/or failure to abide by Fiberon's installation guidelines, including but not limited to improper gapping; (2) use of Fiberon products beyond normal residential use, or in an application not recommended by Fiberon's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Fiberon products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.); (5) environmental condition such as air pollution, mold, mildew, etc.; (6) staining from foreign substances such as dirt, grease, oil, harsh chemicals found in cleaners or normal weathering (defined as natural efflorescence, exposure to sunlight, weather and atmospheric conditions which will cause any colored surface to gradually fade, flake, chalk, or accumulate dirt or stains); (7) variations or changes in color of Fiberon products; (8) improper handling, storage, abuse or neglect of Fiberon products by Purchaser or third parties; (9) ordinary wear and tear; or (10) any fasteners not supplied or approved by Fiberon.

The purchaser is solely responsible for determining whether Fiberon product meets the requirements of any applicable safety code or similar regulation. No person or entity is authorized by Warrantor to make any statement or representation, as to the quality or performance of Fiberon product, other than as contained in this Limited Warranty and it may not be altered except in a written instrument signed by Warrantor and buyer. Some states do not allow limitation on how long any implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

**Prorated Warranty Schedule**

Years Since Purchase	Percentage Defective Material Covered
<= 10 years	100%
<= 12 years	80%
<= 14 years	60%
<= 16 years	40%
<= 18 years	20%
<= 20 years	10%
> 20 years	0%

For further information, contact: Warranty Department, Fiberon, 198 Random Dr., New London, NC 28127

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