



Fiberon Consumer Pledge of Satisfaction

Fiberon Decking, Hidden Fasteners, Railing and Fencing

20-Year Limited Warranty



This warranty covers the following Fiberon decking, railing and fencing products made by Fiberon, LLC for a period of twenty (20) years from date of the original consumer purchase from an authorized Fiberon product retailer.

Fiberon, LLC. ("Warrantor") warrants the following Decking, Fasteners and Railing named below will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay when used in conjunction with an above ground application in a residential structure, under normal residential use and is installed and maintained according to manufacturer's guidelines. For best results, use only Fiberon branded or those approved hidden fasteners listed on our website, www.fiberondecking.com.

- Decking: Fiberon Horizon Decking and Fiberon Professional Decking
- Fasteners: Fiberon Phantom Fastener, Fiberon Phantom II Fastener and Fiberon Hidden Fastener
- Railing: Fiberon Horizon Plus Railing, Fiberon Inspirations Railing and Fiberon Professional Railing
- Fencing: Fiberon Fencing

Fiberon, LLC. ("Warrantor") warrants that Fiberon Fencing, a system of pickets, rails and posts, will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay when used in normal residential applications and installed and maintained according to the manufacturer's instructions. Substitution of wood or other materials for any portion of the system will void this warranty. This warranty is only valid if the entire Fiberon system is used; posts, backer rails, and pickets.

Fiberon branded hidden fasteners are specifically designed to provide optimum performance when used with Fiberon deck boards. The use of other types of fasteners may void the Fiberon warranty if it is determined that deck board failures resulted from the use of a non-approved fastener. Fiberon approved and branded fasteners are listed at www.fiberondecking.com.

Purchaser's sole remedy for any claim whatsoever arising out of the purchase, use, storage or possession of Fiberon products (whether such claim arises is contract, warranty, tort, strict liability or otherwise), including without limitation any claim that Fiberon products failed to perform as warranted above, shall be replaced with new Fiberon product in an amount equal to the volume of defective material as listed on the prorated warranty schedule. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but we do not guarantee an exact match as colors and designs will change. Warrantor may elect to refund the percentage of the original purchase price listed on the Prorated Warranty Schedule in lieu of replacing the product.

To obtain replacement, the original owner must send this warranty certificate, copy of original invoice and photos of the issue to the address at the bottom of this document. Such invoice must be from an authorized Fiberon product dealer and must show (1) the date of the purchase, and (2) that sufficient Fiberon product has been purchased to cover the number of lineal feet claimed to be damaged.

PRORATED WARRANTY SCHEDULE

Years Since Purchase	Percent Defective Material Covered
Year <= 10 years	100 %
Year <= 12 years	80 %
Year <= 14 years	60 %
Year <= 16 years	40 %
Year <= 18 years	20 %
Year <= 20 years	10 %
Year >20 years	0 %

Warrantor shall not be liable for installation, removal or reinstallation costs or for any indirect, punitive, exemplary or consequential damages of any kind. Fiberon does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Fiberon products and/or failure to abide by Fiberon's installation guidelines, including but not limited to improper gapping; (2) use of Fiberon products beyond normal residential use, or in an application not recommended by Fiberon's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Fiberon products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.); (5) environmental condition such as air pollution, mold, mildew, etc.; (6) staining from foreign substances such as dirt, grease, oil, harsh chemicals found in cleaners or normal weathering (defined as natural efflorescence, exposure to sunlight, weather and atmospheric conditions which will cause any colored surface to gradually fade, flake, chalk, or accumulate dirt or stains); (7) variations or changes in color of Fiberon products; (8) improper handling, storage, abuse or neglect of Fiberon products by Purchaser or third parties; (9) ordinary wear and tear; or (10) any fasteners not supplied or approved by Fiberon.

FIBERON SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO LABOR COSTS AND OTHER EXPENSES FOR THE INSTALLATION AND REMOVAL OF THE ORIGINAL MATERIAL AND INSTALLATION OF THE REPLACEMENT PRODUCTS, RESULTING FROM ANY BREACH OF ANY APPLICABLE WARRANTY, EXPRESS OR IMPLIED, OR ANY CLAIM UNDER CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR OTHERWISE, RELATED TO FIBERON DECKING PRODUCTS. Some states do not allow the exclusion or limitation of incidental or consequential damages, in which event such limitations would not apply to you.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS WHATSOEVER, EXPRESS, IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FIBERON CANNOT LAWFULLY DISCLAIM IMPLIED WARRANTIES UNDER THIS LIMITED WARRANTY, ALL SUCH WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion of or limitations on the length of, implied warranties, in which event the above limitation may not apply to you.

The purchaser is solely responsible for determining whether Fiberon product meets the requirements of any applicable safety code or similar regulation. No person or entity is authorized by Warrantor to make any statement or representation, as to the quality or performance of Fiberon product, other than as contained in this Limited Warranty and it may not be altered except in a written instrument signed by Warrantor and buyer. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

For further information, contact: Warranty Department, Fiberon, 198 Random Dr., New London, NC 28127
 phone 800-573-8841 | fax 704-463-0405 | email info@fiberondecking.com | www.fiberondecking.com | www.fiberonfencing.com